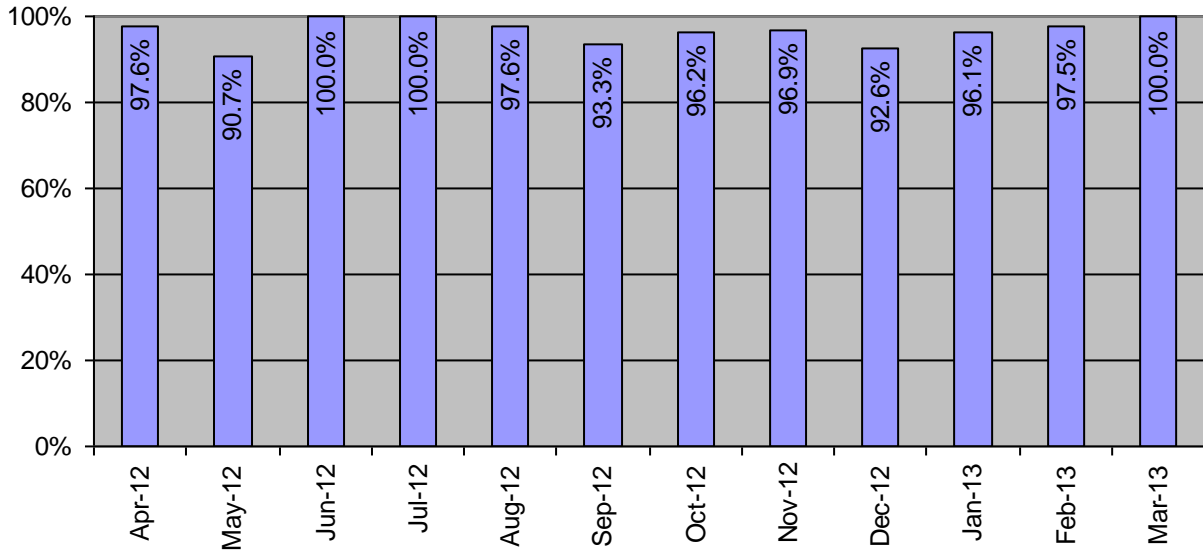
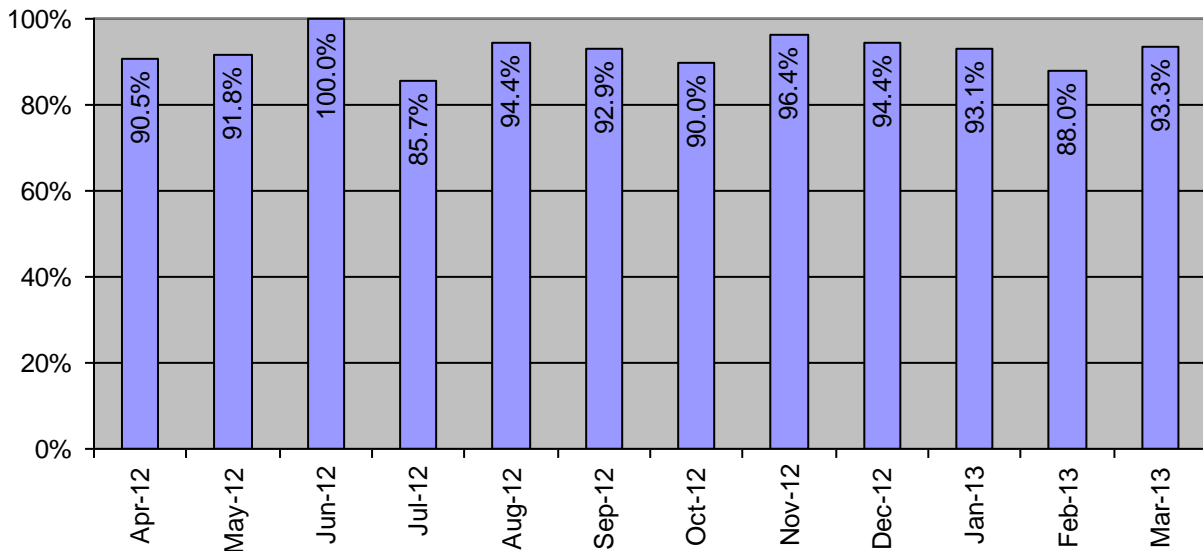


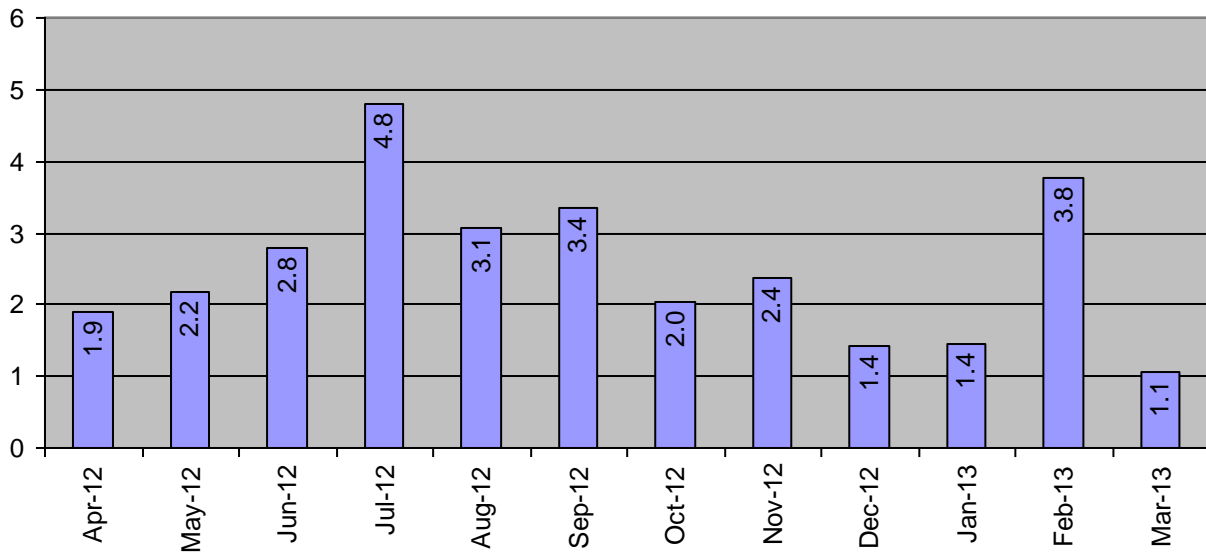
**Responding to Building Warrant Applications**  
**% within 20 working days of receipt of valid application**  
**Target 80%**



**Issuing Building Warrants**  
**% issued within 10 working days of receipt of last information**  
**Target 80%**



**Responding to Completion Certificate Submissions**  
**Average response time in working days**  
**Target 5 days max.**



**Accepting Completion Certificates**  
**% accepted within 3 working days of last information/inspection**  
**Target 80%**

