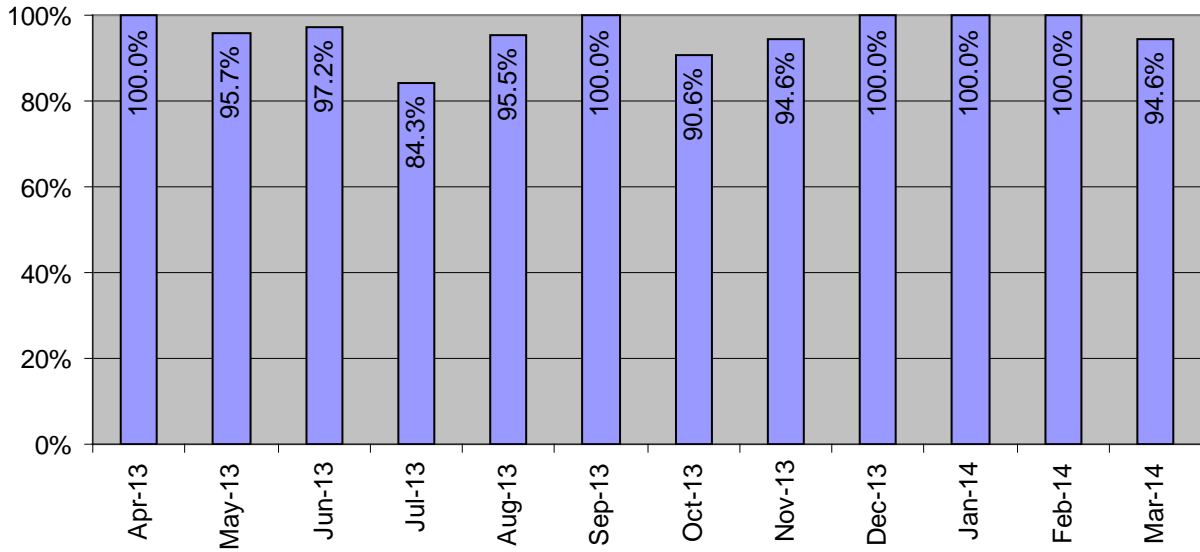
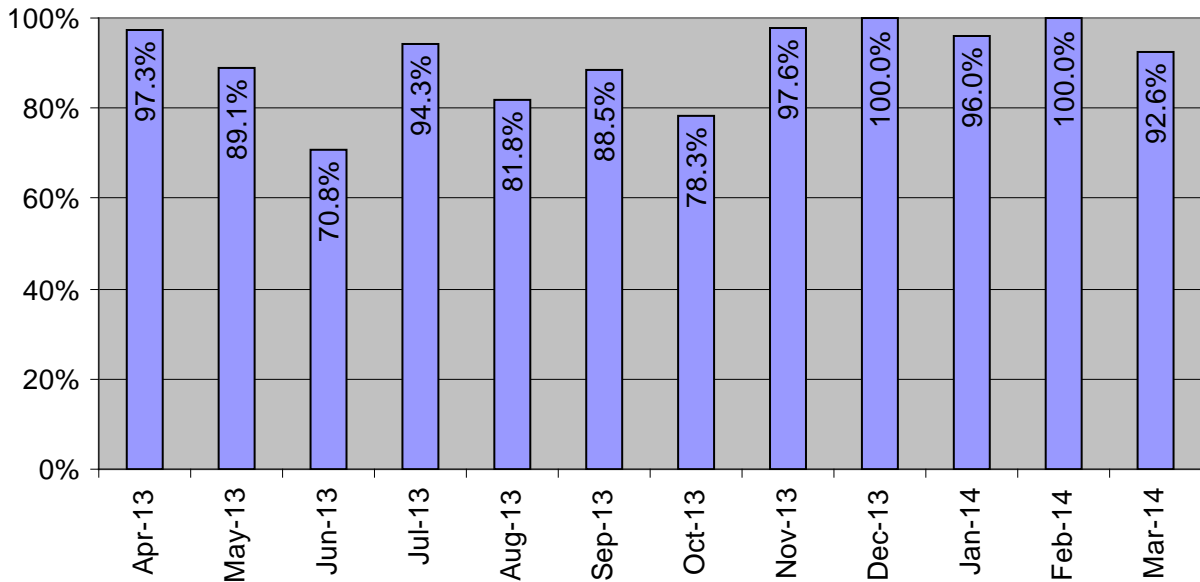


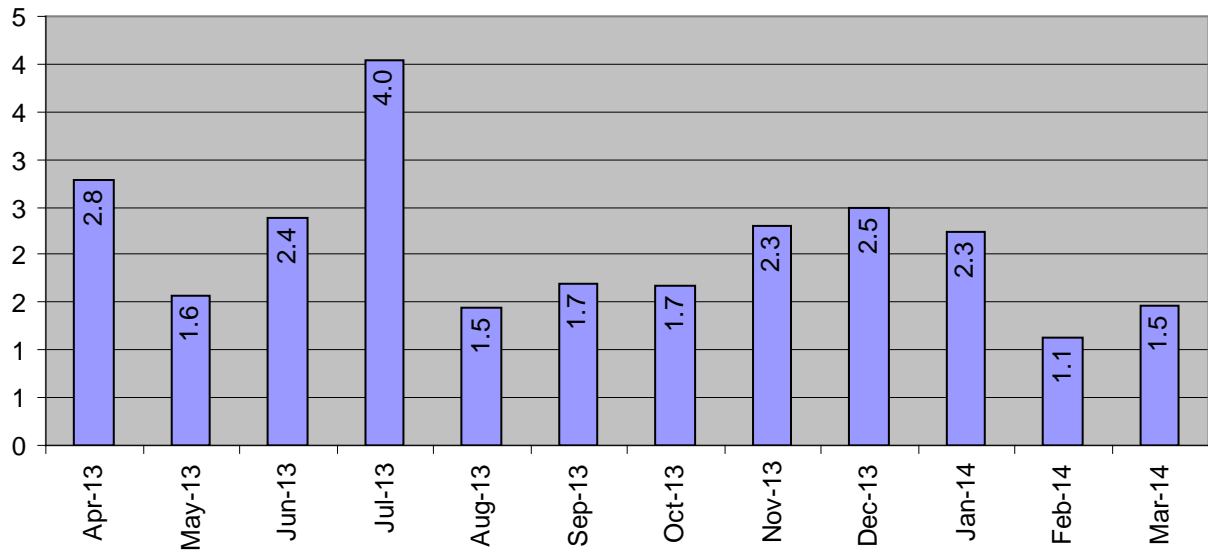
Responding to Building Warrant Applications
% within 20 working days of receipt of valid application
Target 80%



Issuing Building Warrants
% issued within 10 working days of receipt of last information
Target 80%



Responding to Completion Certificate Submissions
Average response time in working days
Target 5 days max.



Accepting Completion Certificates
% accepted within 3 working days of last information/inspection
Target 80%

