

## West Dunbartonshire Council Lock-Up Rental Survey

We appreciate your time in completing this survey. Your responses will help us improve our services and better meet your needs.

### Part 1. General Information

#### 1. Do you currently rent a lock-up?

- Yes
- No

If you answered "No," please proceed to **Part 4**.

#### 2. How long have you been renting the lock up?

- 0 to 1 year
- 1 to 2 years
- 2 to 3 years
- 3 to 4 years
- 4 to 5 years
- More than 5 years

#### 3. Where is your lock up (please specify street and lock up number)?

Street: \_\_\_\_\_

Lock up number: \_\_\_\_\_

#### 4. What do you use your lock up for?

- Personal storage
- Business storage
- Vehicle storage
- Other (please specify): \_\_\_\_\_

### Part 2. Condition and Facilities

#### 5. How would you rate the condition of the lock up (e.g., walls, roof, doors)?

Please use the comment box to tell us your thoughts.

- Excellent
- Good
- Fair
- Poor

#### 6. Have you experienced any dampness or mould inside the lock up?

Please use the comment box to tell us your thoughts.

- Yes
- No

#### 7. Have you encountered any issues with pests in the lock up?

Please use the comment box to tell us your thoughts.

- Yes
- No

#### 8. Have you done any repairs or maintenance on the lock-up?

Please use the comment box to tell us your thoughts.

- Yes
- No

**9. Would you support a rental increase if significant repairs or improvements were made to the lock ups?**

Please use the comment box to tell us about your thoughts on the types of repairs you'd like to see, if any.

- Yes
- Maybe
- No

Comments:

**10. If yes or maybe, what level of rental increase would you consider reasonable after improvements?**

- 1-5%
- 6-10%
- 11-15%
- 16 – 20%
- More than 20%

**Part 3. Future Usage and Preferences**

**11. Do you plan to continue using the lock up for the long term (more than 1 year)?**

Please use the comment box to tell us your thoughts.

- Yes
- No
- Not sure

Comments:

**12. Would you recommend our lock up rental services to others?**

- Yes
- No
- Not sure

**Part 4. If you do not currently rent a lock-up, please complete Part 4. Otherwise, proceed to Part 5.**

**13. Are you interested in renting a lock up?**

- Yes
- No
- Not sure

**14. Are you currently on the waiting list for a lock up?**

- Yes
- No

**15. If no, do you plan joining the waiting list?**

- Yes
- No

**16. If yes, how long have you been on the waiting list?**

- 0 to 6 months
- 6 months to 1 year
- 1 to 2 years
- 2 to 3 years
- More than 3 years

**17. Why are you considering renting a lock up?**

- Personal storage
- Business storage
- Vehicle storage
- Other (please specify): \_\_\_\_\_

**18. What is the most important factor in choosing a lock up?**

Please rank the following in order of importance from 1 to 6 where 1 is most important to you and 6 is least important to you.

- Price
- Location
- Security
- Size of the unit
- Accessibility
- Condition of the facility

**19. How soon do you plan to rent a lock up?**

- Within the next month
- Within the next 3 months
- Within the next 6 months
- Within the next year
- Sometime in the future
- Not sure
- Other (please specify): \_\_\_\_\_

**20. In which area do you plan to rent a lock-up?**

**Clydebank**

- North Drumry
- Dalmuir
- Mountblow
- Hardgate
- Faifley
- Clydebank East
- Central & Radnor Park
- Old Kilpatrick

**Dumbarton**

- Townend
- West Bridgend
- Milton
- Brucehill
- Highmains

**Alexandria**

- Rosshad
- Levenvale
- Jamestown
- Tullichewan
- Riverside
- Bonhill

**21. Are you a West Dunbartonshire Council tenant?**

- Yes
- No

**Any additional comments or suggestions**

## Part 5. Diversity Monitoring

### 22. What age group are you part of?

- 18 - 24
- 25 - 34
- 35 - 44
- 45 - 54
- 55 - 64
- 65-74
- 75 plus

### 23. How would you describe your Sex?

- Male
- Female
- Intersex
- I would describe my sex in a different way

### 24. Have you ever identified as transgender?

- “Transgender” is defined as an individual who lives, or wants to live, full time in the gender opposite to that they were assigned at birth.
- Yes
- No

### 25. How would you describe your sexual orientation?

- Bisexual
- Gay or Lesbian
- Heterosexual (Straight)
- Other

### 26. Do you consider yourself to have a disability according to the terms given in the Equality Act 2010?

The Equality Act 2010 protects disabled people; it defines a person as disabled if they have a physical or mental impairment, which has a substantial and long-term adverse effect on the person's ability to carry out normal day-to-day activities.

- Yes
- No

### 27. How would you describe your ethnic group?

- White (White Scottish or White British)
- White Irish
- White Polish
- White Other
- Indian or for example Indian Scottish or Indian British
- Pakistani or for example Pakistani Scottish or Pakistani British
- Mixed/Multiple
- African or for example African Scottish or African British
- Arab or for example Arab Scottish or Arab British
- Black or for example Black Scottish or Black British
- Caribbean or for example Caribbean Scottish or Caribbean British
- Chinese or for example Chinese Scottish or Chinese British

**28. Do you have any of the following language or access requirements?**

- Please tick all that apply.
- Information in large print
- Information in Easy Read
- Information in Braille
- Dyslexic friendly formats
- Information in sign language video, please state which language e.g. British Sign Language or another
- Sign language interpretation, please state which language e.g. British Sign Language or another
- Tactile signing
- Information in other format e.g. audio tape, electronic
- Information in another language, please state which language

Another requirement, please state, for example if being visited please ensure that my door is knocked and door bell is rung, and or that I am called in advance:

Thank you for your time and feedback.

Please return the survey by **23 August 2024** to the below address:

Beata Csibi  
16 Church Street  
Dumbarton  
G82 1QL

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