



Community Facilities Review Update August 2018

What is the review and why is it happening?

West Dunbartonshire Council decided in March 2018, as part of setting the budget for 2018/19, to undertake a review of community facilities. The purpose of this review is to ensure that all community facilities are being well used and delivering value for money. A savings target of £130,000 was assigned to the review – to be delivered by 2020/21.

To make sure the review, and any decision taken by Councillors, considers all relevant information a number of actions are being taken forward. This will be reported through committee in November and Elected Members will agree on the next stage of the review.

What have we done so far?

- The West Dunbartonshire Leisure Trust team have been gathering information on how well used each facility is, how much it costs to run the facilities, how much income they generate and how much investment each building needs.
- The council have started an engagement process to gather information from groups who use the facilities. This first stage engagement took place in August, across 10 community facilities and was supported by a short survey for those who attend groups in the facilities.

Who took part in the first stage of the review?

105 attendees took part in the review discussions over the sessions in 10 community facilities. These attendees represented 44 separate organisations.

168 people, at the time of writing, completed the short survey about the facilities they use and how they travel.

What did facility users tell us?

- Most people use the community facility in their local area because it's local and it's somewhere that's always been used by the local community
- Some people feel the community facility in their area is the only available facility/ resource in their area
- Some attendees told us they use the facility they do because it's where the activity they take part in is held – this was particularly relevant for sports related activities.
- Many community facilities are used for out of school clubs, so are used for more of a childcare purpose
- Many residents said they walked to their local facility and that they liked the convenience of this
- People tend to travel by car or to walk to the facilities. Those who use public transport highlighted that it can be unreliable or limited in the evenings
- Users of the centres often felt that the total amount of space available was good but layouts and the types of bookings meant it wasn't well used
- In some facilities access to toilets is limited at certain times due to restrictions around the out of school club provision – other users felt this was unfair
- Most users of the facilities felt the buildings had not been well looked after by the Council and needed investment to make them attractive to new users
- Almost all attendees and respondents felt the booking system was outdated and required to be modernised and made easier to use
- Users also expressed frustrations at the length of time taken for basic repairs to be carried out
- The pricing structure was seen by many to be too complex – some said it put others off booking

Community facilities – key facts

**12 Community
Facilities**

- Alexandria Community Centre
- Bonhill Community Centre
- Bowling Hall
- Clydebank East Community Centre
- Concord Community Centre
- Denny Civic Theatre
- Glenhead Community Centre
- Napier Hall
- Dalmuir Community Centre
- Hub Community Centre
- Skypoint
- West Dunbartonshire Activity Centre

**Income 2017/18
(how much money
the facilities make)
£366,851**

**Expenditure 2017/18
(how much the
facilities cost to run)
£1,210,543**

**This means the
facilities lost
£843,692 in
2017/18**

**223
different
user groups**

**10% of
users
travelling
from
outside WD**

**Almost half
of users
attend more
than one
group**