

**Richard Cairns**

Executive Director of Infrastructure and Regeneration

**John Kerr**

**Housing Development & Homelessness Manager**

Date: 15/2/19



Dear Sir/Madam,

**Feedback on the Rent setting consultation 2019/20**

Thank you for taking the time to get involved in our rent consultation either by attending the public meeting on 27 November and / or voting for your preferred rent option.

The survey closed on 22/1/19 and I have included a copy of the results. The 2% rent option was the most favoured one with 54.8% of respondents voting for it. Therefore the 2% rent increase was recommended in the paper being considered by the full Council on 14/2/19 and that is the rent option that they have agreed to.

The number of tenants getting involved was disappointingly less than last year so we need to review how we can encourage tenants to have their say. We had hoped that more and more tenants would get involved as they saw that they could influence the outcome so need to get that message across clearer.

The timing of the Housing News was very near Christmas so that is something we will avoid this year. It is such a critical decision being made that it is important that tenants are involved and that the consultation is meaningful. If you have any comments or suggestions for improving the rent consultation or you would like to know more about the many ways tenants can get involved, I would really like to hear from you.

The rent increase and the rent setting process will be featured in Spring edition of the Housing News out in March so please look out for that. All tenants will also receive an individual letter formally giving you notice of the rent increase.

Yours sincerely,

**Jane Mack**

**Tenant Participation Officer**

Housing Development Team  
16 Church Street  
Dumbarton  
G82 1QL

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Tel: 01389 737281 or 07983542993

Email: [jane.mack@west-dunbarton.gov.uk](mailto:jane.mack@west-dunbarton.gov.uk)

Full details about Tenant Participation can also be found at

<http://www.west-dunbarton.gov.uk/housing/council-housing/tenant-participation/>

