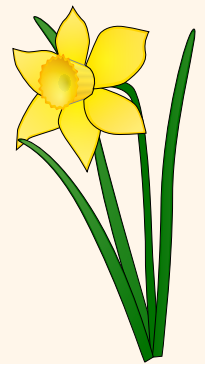




Tenant Participation Update Spring 2025



Welcome

Welcome to the latest TP update. Its purpose is to keep our Tenant & Resident Associations (TRAs), interested tenants, Scrutiny Panel members, Sheltered Forum members, Council staff and Elected Members up to date with TP events and developments

Tenant Priority Budget

Any tenant can make a proposal.

The online form is available on West Dunbartonshire Council's website or by scanning the QR code



You can also email tenant.participation@west-dunbarton.gov.uk, or phone Jennifer on 07823664247 if you need advice on a proposal or if you'd like a paper copy of the proposal application.

Completed proposals

- Mill Road Sheltered Housing additional planting and paving area
- Westbridgend additional accessible seating area

5

Step process for the Tenant Priority Budget



1

Tenant submits a proposal

2

Officers check that it meets criteria

- not already on a list to be done
- land owned by WDC Housing
- is not a landlord responsibility

3

Officers get estimated cost for proposal

4

Public meeting where tenants decide if proposals are value for money and approve or refuse

5

Approved proposals are completed

Scrutiny Panel recommendations are accepted.



The WD Scrutiny Panel, which is made up of tenants and factored owners, have completed their latest scrutiny exercise. They looked at the repair process tenants go through from reporting a repair, to it being completed and have made 12 recommendations to improve the process. Their report was presented to the Housing Improvement Board and their recommendations include improving online and email reporting, agreeing appointments with tenants and evidencing when Repair staff have been at a property and no-one was in.

The Scrutiny Panel recently celebrated their 10-year anniversary and Peter Barry, Chief Housing Officer complimented the Panel on their report and said, 'the work the Scrutiny Panel undertake is really invaluable and gives us great insight into tenant priorities and how we can improve housing services.'

Their report is on the Council's website at <https://www.west-dunbarton.gov.uk/media/rfrh23hc/activity-8-tenants-repairs-journey-nov-2024.pdf> or contact Jane on 07983542993 for a paper copy.



Staff and tenants are encouraged to use the Housing News which gets delivered to all tenants - share your news or let us know if there is information you would like to see included.

Spring edition out
28th March 2025

Deadline for articles for
the Summer edition is
9th May 2025

Ways tenants can get involved

- TRAs
- Walkabouts
- WDTRO Liason Meetings
- Housing News
- Completing Surveys
- Sheltered Housing Forum
- Attending Events
- Scrutiny Panel

For more information scan
the QR code below



CATRA Spring Clean

Central Alexandria TRA along with local volunteers embarked on a spring clean of Central Alexandria. The spring clean has been a huge success with their Facebook posts generating a lot of praise.

True community spirit in
action.

