

Tenant Participation Update

Winter 2024

Welcome

Welcome to the latest TP update. Its purpose is to keep our Tenant & Resident Associations (TRAs), interested tenants, Scrutiny Panel members, Sheltered Forum members, Council staff and Elected Members up to date with TP events and developments

Rent Setting Consultation

YOUR RENT YOUR SAY

The annual rent setting consultation has started and all WDC tenants can have their say. There are 2 options being consulted on – 8% and 9% increases and information on what the options include are being sent out with the winter edition of the Housing News along with a freepost voting card - you can also vote online or by texting OPTION 1 or 2 to 0798 354 2993. Information on the options, the presentation from the public meeting and other financial info is on the Council's website at <https://www.west-dunbarton.gov.uk/council/public-consultations/annual-rent-setting-consultation/>



Rent levels affect all tenants, even if it's paid through Housing Benefit or UC, so it's important that we receive feedback from as many tenants as possible. Voting closes 31/1/25.

Tenant Participation Strategy 2025-28

New Tenant Participation Strategy for 2025-28 called 'Involving Tenants to Improve Housing Services' was agreed at the November Housing Committee. The emphasis of tenant participation being about improving performance was identified in the consultation as needing more promotion and is one of the key aims that unite tenants and staff so that has been included in the Strategy's name and emphasised throughout the strategy. Actions also include support to existing tenants groups, develop more digital options and increase engagement with under-represented groups so that all tenants can have their say. Tenants said they also wanted more face-to-face contact with housing staff and more commitment from officers so actions to improve the culture within Housing services and communication are included to address these issues. An accessible version of the Strategy should be available on the Council's website in the New Year or contact Jane for a copy.

TRA Updates

Did you know that some TRA's have access to community flats and allow local community groups to use them. Tullichewan TRA host a weekly Knit and Natter group. Westbridgend TRA community flat is home to Westbridgend Clothing Bank. Dalmuir TRA Community Cafe is used by Alternatives WD for Naloxone and harm reduction training. In addition to this elected members throughout West Dunbartonshire hold surgeries in some of these spaces. Please contact Jennifer on 07823664247 for more information on accessing these community spaces for yourself or for a small community group.

Tenant Priority Budget Update

Four Tenant Priority Budget proposals now have start dates.

Littleholm Laundry

January 2025

Kilbowie Ct Laundry

April 2025

Manse Gardens
Community Garden

January 2025

Inler View Community
Garden

February 2025

Any tenant can make a proposal. The online form is available on West Dunbartonshire Council's website or by scanning the QR code



You can also email tenant.participation@west-dunbarton.gov.uk, or phone Jennifer on 07823664247 with any questions or if you need advice on your proposal or if you'd like a paper copy of the form.

Other tenant priority budget proposals awaiting start dates include an increased seating area for Westbridgend and additional planters for Mill Road Sheltered Housing Community Garden



Staff and tenants are encouraged to use the Housing News which gets delivered to all tenants - share your news or let us know if there is information you would like to see included.

Winter edition out now!

Ways tenants can get involved

- TRAs
- Walkabouts
- WDTR0 Liason Meetings
- Housing News
- Completing Surveys
- Sheltered Housing Forum
- Attending Events
- Scrutiny Panel

For more information scan the QR below



Christmas Cheer!

Elaine, Chairperson of Westbridgend TRA and Patrick from Greenspace planting a Community Christmas Tree. The tree came from Balloch Park as part of ongoing conifer thinning work in the park.

